### **Program 115 - Transportation Operations**

#### **Program Outcome Statement**

Plan, operate and maintain the City's transportation system to meet the community's current and future access needs by:

- -Designing optimal street layout as it applies to traffic control, signaling, signage and street lights,
- -Performing transportation planning, traffic studies and intergovernmental coordination,
- -Maintaining the traffic signal system in a safe and efficient manner,
- -Optimizing City pavement condition to maintain safe and functional streets, and
- -Maintaining street signs, markings and lighting in a safe and efficient manner.

#### So that:

Prog	ram Outcome Measures	Weight	FY2002/2003 Current	FY2003/2004 Adopted
*	The Vehicle Collision Rate (collisions per million vehicle miles of travel) is at the base year of FY 1999/2000.			
	- Number	4	2.50	2.50
*	Travel speeds on major streets are maintained within norms as defined by the Highway Capacity Manual, with respect to volume, capacity and speed.			
	- Percent	5	100.00%	100.00%
*	All major transportation studies are completed as scheduled 90% of the time.  - Percent	3	90.00%	90.00%
*		3	70.0070	70.0070
*	Emergency traffic signal repairs are completed within one hour 90% of the time Percent	3	90.00%	90.00%
*	Streetlight outages are repaired within 24 hours, 90% of the time.			
	- Percent	3	90.00%	90.00%
*	A customer satisfaction rating of 90% is achieved for the safety and reliability of traffic operations.  - Rating	3	90.00%	90.00%
		3	90.0070	90.0070
*	The Budget/Cost Ratio (planned cost divided by actual cost) is at 1.0.	4	1.00	1.00
	- Ratio	4	1.00	1.00

#### **Program 115 - Transportation Operations**

#### **Notes**

The Highway Capacity Manual is produced by the Transportation Research Board, a unit of the National Academy of Sciences. The manual interprets research on the characteristics and performance of transportation systems to provide engineering standards for the most effective design and use of transportation systems. Research and updating of the manual is continual by a program comprised of more than 300 committees, task forces, and panels composed of over 3,700 engineering, scientific, legal, and administrative professionals.

### **Program 115 - Transportation Operations**

#### Service Delivery Plan 11501 - Traffic Design

Design City street layouts to promote the safe and efficient movement of traffic by:

- -Designing roadway channelizations, bikeways and lighting modifications, -Completing volume, speed and parking studies, and -Analyzing and archiving traffic accident reports, so that:

Service Delivery Plan Measures	FY2002/2003 Current	FY2003/2004 Adopted
<ul> <li>* The Vehicle Collision Rate (accidents per million vehicle miles of travel) is at the base year of FY 1999/2000.</li> <li>- Number</li> </ul>	2.50	2.50
<ul> <li>* Travel times on major streets are maintained at the FY 1999/2000 base year (adjusted for the change in traffic volumes compared to the base year).</li> <li>- Percent</li> </ul>	100.00%	100.00%
<ul> <li>* 75% of approved roadway modifications are designed within 45 days in conformance to specifications.</li> <li>- Percent</li> </ul>	90.00%	75.00%
<ul> <li>90% of traffic lighting modifications are completed within established deadlines and in conformance to specifications.</li> <li>Percent</li> </ul>	90.00%	90.00%

**Program 115 - Transportation Operations** 

	<u>Costs</u>	<u>Products</u>	Work Hours	Product Costs
Activity 115000 - Design of Traffic Control Elements				
Product: A Service Request Completed				
FY 2002/2003 Current	\$88,736.99	500.00	1,595.05	\$177.47
FY 2003/2004 Adopted	\$92,132.76	500.00	1,461.96	\$184.27
Activity 115010 - Warrant Studies				
Product: A Warrant Study Completed				
FY 2002/2003 Current	\$31,258.94	14.00	580.37	\$2,232.78
FY 2003/2004 Adopted	\$31,224.24	14.00	479.03	\$2,230.30
Activity 115020 - Prepare Data/Analyses				
Product: An Action Completed				
FY 2002/2003 Current	\$77,814.06	600.00	1,535.92	\$129.69
FY 2003/2004 Adopted	\$43,757.53	600.00	654.88	\$72.93
Activity 115030 - Permits and Internal Requests				
Product: An Action Completed				
FY 2002/2003 Current	\$75,372.94	550.00	1,377.64	\$137.04
FY 2003/2004 Adopted	\$75,704.01	550.00	1,212.74	\$137.64
Activity 115040 - Planning Studies				
Product: A Study Completed				
FY 2002/2003 Current	\$288,018.14	30.00	3,746.01	\$9,600.60
FY 2003/2004 Adopted	\$229,547.43	30.00	2,698.34	\$7,651.58
Activity 115050 - Citizen Inquires				
Product: An Inquiry Answered				
FY 2002/2003 Current	\$89,936.22	1,490.00	1,530.06	\$60.36
FY 2003/2004 Adopted	\$96,737.06	1,091.00	1,473.48	\$88.67

Totals for Service Delivery Plan 11501:	<u>Costs</u>	Work Hours
FY 2002/2003 Current	\$651,137.29	10,365.05
FY 2003/2004 Adopted	\$569,103.03	7,980.43

#### **Program 115 - Transportation Operations**

#### Service Delivery Plan 11502 - Major Transportation Studies and Intergovernmental Coordination

Conduct transportation studies and provide intergovernmental coordination to improve traffic safety and accommodate increases in travel demand by:

- -Conducting major transportation studies,
- -Conducting intergovernmental studies, and
- -Developing and representing the City's interests with citizens and outside governmental agencies, so that:

Service Delivery Plan Measures	FY2002/2003 Current	FY2003/2004 Adopted
* All major transportation studies are completed as scheduled 90% of the time Percent	90.00%	90.00%
<ul> <li>95% of new or revised transportation improvement plans are submitted to the outside agencies on schedule.</li> <li>Percent</li> </ul>	95.00%	95.00%
<ul> <li>90% of regularly scheduled citizen group and outside agency meetings are attended by City staff.</li> <li>Percent</li> </ul>	90.00%	90.00%
* 90% of Congestion Management Agency monitored intersections are rated level of service 'E' or better or have an approved deficiency plan.		
- Percent	90.00%	90.00%

	<u>Costs</u>	<u>Products</u>	Work Hours	Product Costs
Activity 115220 - Intergovernmental Coordination				
Product: An Action Completed				
FY 2002/2003 Current	\$186,443.50	215.00	2,555.96	\$867.18
FY 2003/2004 Adopted	\$167,412.35	215.00	2,043.46	\$778.66
Totals for Service Delivery Plan 11502:	<u>Costs</u>		Work Hours	
FY 2002/2003 Current	\$186,443.50		2,555.96	
FY 2003/2004 Adopted	\$167,412.35		2,043.46	

### **Program 115 - Transportation Operations**

#### Service Delivery Plan 11503 - Traffic Signal Operations and Maintenance

Maintain City traffic signals to facilitate the safe and efficient movement of traffic through signalized intersections by:

- -Performing preventive maintenance on City traffic signals,
- -Conducting emergency repairs in a timely manner, and
- -Optimizing the operation of traffic signals, so that:

Service Delivery Plan Measures	FY2002/2003 Current	FY2003/2004 Adopted
<ul><li>Preventive maintenance is performed as scheduled 95% of the time.</li><li>Percent</li></ul>	95.00%	95.00%
* Emergency repairs are completed within one hour of notification 90% of the time Percent	90.00%	90.00%
<ul> <li>* 50% of all traffic signals and interconnect systems are optimized annually.</li> <li>- Percent</li> </ul>	75.00%	50.00%

<u>Costs</u>	<u>Products</u>	Work Hours	Product Costs
\$693,603.91 \$657,729.33	1,800.00 1,800.00	3,042.54 2,734.72	\$385.34 \$365.41
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\$74,710.55	110.00	1,236.95	\$679.19
\$71,354.80	110.00	1,036.89	\$648.68
Costs		Work Hours	
\$768,314.46		4,279.49	
\$729,084.13		3,771.61	
	\$693,603.91 \$657,729.33 \$74,710.55 \$71,354.80 <u>Costs</u>	\$693,603.91 1,800.00 \$657,729.33 1,800.00 \$74,710.55 110.00 \$71,354.80 110.00 Costs \$768,314.46	\$693,603.91

### **Program 115 - Transportation Operations**

#### Service Delivery Plan 11506 - City Streetlight System

Maintain City street lighting systems in a safe, cost-effective, and efficient manner by:

- -Providing PG&E power to the street lights, -Performing corrective repairs to defective street light systems, and
- -Providing construction services for new and damaged street lights, so that:

Service Delivery Plan Measures	FY2002/2003 Current	FY2003/2004 Adopted
* Streetlight outages are repaired within 24 hours, 90% of the time Percent	90.00%	90.00%
* 85% of City streetlights are functioning on survey nights Percent	95.00%	85.00%
* Streetlight pole knockdowns are repaired within 5 days, 95% of the time Percent	95.00%	95.00%

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	<u>Costs</u>	<u>Products</u>	Work Hours	Product Costs
Activity 115700 - Provide Electrical Power for Streetlight System  Product: A Streetlight Powered				
FY 2002/2003 Current FY 2003/2004 Adopted	\$522,426.76 \$532,876.66	8,000.00 8,000.00	1.00 1.00	\$65.30 \$66.61
Activity 115701 - Provide Streetlight Construction Product: An Occasion				
FY 2002/2003 Current FY 2003/2004 Adopted	\$21,872.97 \$22,530.30	10.00 10.00	150.00 150.00	\$2,187.30 \$2,253.03
Activity 115702 - Repair Streetlights - Electrical Product: An Occasion				
FY 2002/2003 Current FY 2003/2004 Adopted	\$34,534.22 \$36,322.35	530.00 530.00	502.00 502.00	\$65.16 \$68.53
Activity 115703 - Repair Streetlights - Conduit  Product: A Lineal Foot				
FY 2002/2003 Current FY 2003/2004 Adopted	\$3,291.00 \$3,470.09	50.00 50.00	50.00 50.00	\$65.82 \$69.40
Activity 115704 - Repair/Replace Streetlight Lamps Product: A Lamp Repaired/Replaced				
FY 2002/2003 Current FY 2003/2004 Adopted	\$58,590.70 \$61,990.44	1,400.00 1,400.00	975.00 975.00	\$41.85 \$44.28
Activity 115705 - Repair/Replace Signal Light Lamps  Product: A Lamp Repaired/Replaced				
FY 2002/2003 Current FY 2003/2004 Adopted	\$3,749.18 \$3,962.12	25.00 25.00	60.00 60.00	\$149.97 \$158.48

**Program 115 - Transportation Operations** 

	Costs	<u>Products</u>	Work Hours	Product Costs
Activity 115706 - Repair/Replace Sign Lamps				
Product: A Lamp Repaired/Replaced				
FY 2002/2003 Current	\$3,749.18	35.00	60.00	\$107.12
FY 2003/2004 Adopted	\$3,962.12	35.00	60.00	\$113.20
Activity 115707 - Repair Streetlight Knockdowns				
Product: A Knockdown Repaired				
FY 2002/2003 Current	\$41,448.99	19.00	300.00	\$2,181.53
FY 2003/2004 Adopted	\$42,685.58	19.00	300.00	\$2,246.61
Activity 115708 - Complete Corrective Repairs-PG & E Problem				
Product: An Occasion				
FY 2002/2003 Current	\$3,613.43	90.00	80.00	\$40.15
FY 2003/2004 Adopted	\$3,880.16	90.00	80.00	\$43.11
Activity 115709 - Complete Corrective Repairs - Contractor				
Product: An Occasion				
FY 2002/2003 Current	\$1,832.79	35.00	40.00	\$52.37
FY 2003/2004 Adopted	\$1,968.08	35.00	40.00	\$56.23
Activity 115710 - Complete Miscellaneous Service Requests				
Product: An Occasion				
FY 2002/2003 Current	\$3,249.18	30.00	60.00	\$108.31
FY 2003/2004 Adopted	\$3,457.12	30.00	60.00	\$115.24
Activity 115711 - Survey Streetlights				
Product: A Streetlight Surveyed				
FY 2002/2003 Current	\$7,285.40	900.00	140.00	\$8.09
FY 2003/2004 Adopted	\$2,598.05	900.00	47.00	\$2.89

**Program 115 - Transportation Operations** 

		<u>Costs</u>	<u>Products</u>	Work Hours	Product Costs
Activity 115712 - Renur	mber Streetlight Poles				
Product: A Pol	le Renumbered				
	FY 2002/2003 Current	\$16,437.91	1,200.00	315.00	\$13.70
	FY 2003/2004 Adopted	\$8,725.08	1,200.00	158.00	\$7.27
Activity 115713 - Provi	de Graffiti Removal				
Product: An O	eccasion				
	FY 2002/2003 Current	\$5,714.48	110.00	140.00	\$51.95
	FY 2003/2004 Adopted	\$6,117.14	110.00	140.00	\$55.61
Activity 115714 - Coord	linate Utility Locates				
Product: A Uti	ility Located				
	FY 2002/2003 Current	\$12,481.35	300.00	300.00	\$41.60
	FY 2003/2004 Adopted	\$13,383.54	300.00	300.00	\$44.61
Activity 115716 - Provi	de Maintenance/Repair for Facilities/Storage				
Product: A Wo	ork Hour				
	FY 2002/2003 Current	\$1,374.58	30.00	30.00	\$45.82
	FY 2003/2004 Adopted	\$1,476.06	30.00	30.00	\$49.20
Activity 115717 - Provi	de Administration				
Product: A Wo	ork Hour				
	FY 2002/2003 Current	\$11,695.87	233.00	233.00	\$50.20
	FY 2003/2004 Adopted	\$12,416.97	233.00	233.00	\$53.29
Activity 115718 - Provi	de Training				
Product: A Wo	ork Hour				
	FY 2002/2003 Current	\$3,832.79	40.00	40.00	\$95.82
	FY 2003/2004 Adopted	\$3,988.08	40.00	40.00	\$99.70

Totals for Service Delivery Plan 11506:	<u>Costs</u>	Work Hours
FY 2002/2003 Current	\$757,180.78	3,476.00
FY 2003/2004 Adopted	\$765,809.94	3,226.00

		<u>Costs</u>	<u>Products</u>	Work Hours	Product Costs
Totals for Program 115:					
	FY 2002/2003 Current	\$2,363,076.03		20,676.50	
	FY 2003/2004 Adopted	\$2,231,409.45		17,021.50	